

The Choice for Service, Quality and Affordability in Traditional Burial and Cremation Services



#### THE HILL FUNERAL HOME AND CREMATION SERVICES

220 S. State St. Westerville OH. 43081 Phone: 614-882-2121

Office hours are Monday – Friday 8:00 – 5:00 Other times by appointment

www.hillfuneral.com





We understand losing a loved one leaves you with grief, confusion and financial responsibilities. Our experienced, compassionate team would be honored to assist you and your family with your real estate needs.



#### Jill Rudler & The Rudler Team

Office: (614) 895-7400 (614) 939-7400

Email: Jill@TheRudlerTeam.com

The Rudler Team is a team of highly skilled professionals which makes us unique and gives added services to our clients. One thing we do better than our competition is negotiating. When you go through real estate school it doesn't teach you how to negotiate, real world hands on experience is what teaches you that and we have negotiated 1,000's of contracts and home inspection requests over the past 4 decades.

As well as being caring, knowledgeable and helpful, clients work with us because of our mission which is to provide a world class customer experience second to none, to follow the Keller Williams Belief System, and to build a business on a foundation of satisfied customers who have become friends.





## WELCOME



The Hill Family

"The Choice for Service, Quality and Affordability in Traditional Burial and Cremation Services."

Hill Funeral Home and Cremation Services proudly serves Westerville, Columbus, New Albany, Gahanna and all of Central Ohio.

Family owned and operated providing the finest in care with dignity and compassion for over 65 years.

#### **CONTENTS**

- 1. Welcome
- 2. Our History
- 3. Service Options
- 4. Planning A Funeral
- 5. Pre-Planning
- 6. Why Pre-Plan?
- 7. Frankly Speaking
- 8. Funeral Arrangements
- 10. Signature Services
- 11. Life & Trust Insurance
- 12. Common Questions
- 16. What To Do First A Checklist
- 18. What Happens After The Funeral?
- 20. Your Details



## **OUR HISTORY**

The Frank E. Hill Funeral Home is family owned and operated and has roots deep in the history of Westerville, Ohio. The Frank E. Hill Funeral Home was formed in 1952 when the late Frank Hill, Sr. acquired the Stockdale Memorial Funeral Home which was founded in the 1890's.

Our records go back to that time. As such, we have strong ties with the past history of the community and we are proud of the relationships we have built over the decades. This dedication to community involvement is continued by Frank Hill, Jr.

In 1958, the Hill Funeral Home relocated from 65 S. State Street to its present location at 220 S. State Street. Sitting on over four acres, the building has enjoyed space for expansion over the years. The funeral home now offers one of the largest and finest facilities in central Ohio complete with two large separate chapels and ample room to provide for up to five family viewing areas. We can comfortably accommodate the needs of Westerville and its surrounding areas while keeping pace with the changing trends of personal preferences in remembrances and tributes. We have been honored with countless compliments by our

visitors regarding on how comforting our services compare to other funeral homes. We have proudly accomplished all this while keeping our prices very competitive if not lower than other firms. Our most valuable asset, however, is the good will of the people and families we have served. We ask that once you have experienced our quality service, you will recommend us to your friends and family with confidence.



Frank E. Hill Sr. Founder 1923 - 1999



## **SERVICE OPTIONS**

When considering funeral options for loved ones, many different decisions will need to be made: burial or cremation, simple or elaborate. A funeral can last minutes or days. It is a rite of passage that can be as unique as the individual reflecting their hobbies and lifestyle. It could also include aspects of their social, ethnic, professional and spiritual background. It is usually important to have a family conference before visiting our funeral professional to understand the wishes of the deceased as well as to make initial decisions and gather important information. Once you meet with our funeral professional, you will be asked first to consider how you want to honor and celebrate the life. Then we will turn to the question of how you want to care for the physical remains.

A funeral or memorial service, whether traditional or contemporary, is the first step in healing. It is always valuable to remember that a funeral is a rite of passage allowing family and friends to remember and pay tribute to a life that has touched them in a significant way. We are here to provide professional guidance through those options serving the wishes of the family in all aspects.

#### Price Options:

Hill Funeral Home offers a wide range of pricing options to fit every budget. Families may choose services and products from our general price list, or from packages that offer convenience and cost savings. A licensed funeral director will be happy to answer any questions and provide additional cost information via the phone, in person, or on the web.

We invite you to learn more about our Signature Services that are included at no additional charge to most of our services:

- 50 picture video tribute
- Guest Register Book, Memorial Folders, Thank You cards
- Wood flag case for VA issued veteran flags
- Picture record of all flower tributes
- A death notice on this website and a place for family and friends to electronically send you messages.



## PLANNING A FUNERAL

Most of us are not prepared to plan and carry out a funeral ceremony for someone we love. And so much of the information available on this critically important subject fails to focus on what is most important: having a personalized, meaningful funeral that helps families and friends begin the healing process of mourning after the death of someone we love.

We want to help you and play a critical role in planning and carrying out a meaningful funeral or memorial service. Our licensed funeral directors are intimately familiar with the funeral planning process, key decisions a grieving family must make, and necessary legal documentation that is required during this difficult time. Our funeral professionals can handle all of the details and help you create a unique service that fits your needs and values.

Funeral ceremonies make a significant difference in how families channel their grief toward health and healing. During the funeral, the community comes together and responds to the reality that someone has died, and also to the reality that those remaining will need support, compassion, love, hope, and understanding. The funeral encourages you to think about the person who has died and to explore the meaning of their life and the ways in which they touched the lives of others.

The remembering, reflecting and choices that take place in the planning and conducting of the funeral service are often an important part of the process of grief and mourning. And ultimately, this process of contemplation and discovery creates a memorable and moving funeral experience for all who attend.

## The following list of information will be needed when funeral arrangements are made:

- Full Name of Deceased
- Date of Birth
- Place of Birth
- Social Security Number
- Father's Name
- Mother's Maiden Name
- Last or Usual Occupation
- Education Level
- Name of Minister Officiating at funeral
- Cemetery Information- if available
- Veteran Information if available
- Meaningful Funerals



## PRE-PLANNING

The idea behind funeral planning is simply that one day a great deal of vital information about you will be needed by your family and anyone whose responsibility it is to assist them. There's no doubt that those who plan ahead are more comfortable knowing not only that their personal wishes will be fulfilled, but also that unnecessary difficulties can be avoided.

Both you and your loved ones can benefit when funeral arrangements are made well in advance of need. By discussing plans in advance, you can take all the time necessary to make the most satisfactory decisions regarding the type of ceremony and burial procedures preferred. A carefully planned funeral service can also be the most comforting to your family. It can spare them from facing decisions that can be so difficult at a time of death. And it can give them lasting peace of mind knowing they've acted in accordance with your wishes. Although not required when making pre arrangements, many people choose to set aside funds that will cover their future funeral expenses.

We encourage you to discuss your thoughts and decisions with your family and call us if you have additional questions. Planning ahead basically involves three separate steps. First, recording all the necessary biographical information needed at the time of need. Second, the selection of type of service and burial products preferred. Simply fill out the following form and our staff, who have been specifically trained to guide you through the pre-planning process with every service and option described in detail, will contact you. All options can be itemized for your review and financial arrangements can be discussed. But making the commitment to pre-plan is your most important first step.

At Hill Funeral Home, we are standing by to answer your questions and provide guidance and support whenever you need it. If you have lost someone or the loss of someone is imminent, please reach out to us any time of the day or night at 614-882-2121.



## WHY PRE-PLAN?

#### Peace of Mind

Pre-planning takes the burden of making important decisions off of your loved ones during a difficult time.

#### Financial Assurance

Pre-payment of your funeral through our Funeral Home will render the costs associated with your final expenses inflation proof.

#### Longevity

Pre planning your funeral will make certain that your choices are respected and carried out, without leaving your family to wonder what your wishes might have been.



You also have the option of paying for your funeral in advance. This locks in the cost of the funeral at today's prices.

There are many different ways to begin the planning ahead conversation. You know your family and how your loved ones might best respond to the topic. For some families, it might be a casual conversation over dinner or another family gathering. For other families, a formal meeting might be better suited.

Regardless of your approach, the conversation is much easier to have when death is not imminent. Bringing up the subject with loved ones earlier in life when they are younger, and most likely healthier, makes the topic easier to discuss and keeps the focus on the celebration of life rather than an impending loss.



## FRANKLY SPEAKING

When our sons were in High School, my wife, Carol and I attended the annual rivalry game between Westerville North and Westerville South. As we were sitting in the stands, they announced that there were over 7,000 people in the stands for that night. My first reaction was, "I can remember when there were that many people in the WHOLE town!" The changes that have happened in Westerville since my father, the late Frank Hill Sr., bought the Stockdale Funeral home in 1950, have been astonishing. I'm sure Dad had no idea when he bought the business that so many changes would take place over the decades. We have grown from a small village into a major city. State Street grew from a 2 lane country road to a 5 lane major thoroughfare. Otterbein has grown from small college to a University. We have bars uptown where due to the legacy of the WCTU, we used to be dry! One high school has mushroomed into three.

Throughout all of this expansion, Westerville has a held firmly to a rich heritage of being the quintessential, "Small Town USA." In fact, when I was in High School, Pepsi filmed a commercial here and called it, "Small Town USA," and it still holds true today. If you look around, there is still very much of a small town flavor here. From our quaint Uptown shops, to our time-honored 4th of July parade, to the spirit of neighbor helping neighbor, Westerville is a family friendly community and a great place to live.

For over 65 years, The Frank E. Hill Funeral Home has been a vital part of this community, and has been growing and changing with the times to better serve families in central Ohio. It has been our honor to serve multiple generations of families. Over the years we have seen many changes in funeral preferences. The comfort of traditional services are still very reassuring among many families. However, many people are recognizing that their path to consolation involves memorializing their loved one in a unique way. There is no single way of acknowledging a life well lived that provides solace for everyone. The essence of any funeral service is to honor our lost loved one. We understand that, and are here to provide you with the quality, affordable services you can rely on in your time of bereavement. Our recently remodeled location provides you with the flexibility in facilities for traditional funerals, memorial services, or however you might need to say good bye to your loved one.

We know there are always questions. Please feel free to call. Better yet, set some time aside to come in and talk to us. We look forward to our continued service to you and your family.

Frank E. Hill Jr.
Owner, Licensed Funeral Director





## **FUNERAL ARRANGEMENTS**

Whether you're planning for yourself or for a loved one, the funeral service is one of the most important elements of a person's final arrangements. With the opportunity for great personalization, the funeral service can truly reflect the uniqueness of the life it honors.

There's no one, right way to plan a funeral service, we believe that each funeral should be as unique and memorable as the life it honors.

When planning your own funeral service in advance, think about the way you want to be remembered. Perhaps you'd like a traditional funeral aligned with certain religious or ethnic customs. Or, a celebration focusing on great memories made with family and friends may be your preference. Maybe it's a combination of both. You can have one service, or several, to honor your life.

Regardless of whether you or your loved one have opted for burial or for cremation, the funeral or memorial service fills an important role. It can:

- Honor, recognize and celebrate the life of the deceased
- Allow friends and family to say their last good-byes
- Provide closure after the loss of a loved one
- Allow friends to console the family of the loved one





#### BURIAL

If your family chooses burial as their preference, this can typically include visitation, followed by service either in a church or the funeral home. It can be as private or as public as the family wishes. A select few could be invited or it can be open to all family and friends who wish to pay tribute to your loved one. Celebrations are as unique as the individual.

Burial decisions will include choices in casket, vault, and monuments. At Hill Funeral Home we proudly feature a showroom displaying a varied selection of caskets in contemporary and traditional styles and materials. Many caskets today are crafted with specialty features adding a distinct touch in paying tribute to the individual's life such as military, hobby, or spiritual imagery. These can also provide keepsakes for lasting memories of a loved one. We can also explain the use of vaults, as well as the styles and materials available in vault selection. We encourage you to visit our location to speak with a funeral professional who can answer additional questions.

Planning a meaningful funeral for a loved one is a ritual that almost all of us will encounter at some point in our lives. As you consider the various aspects of a funeral where burial is the final disposition, there are several elements that you can and will need to select in order to create a touching tribute for your loved one. These things will also provide comfort to those who are living as you pay your final respects.

#### **CREMATION**

If cremation is your choice, there are still many meaningful preferences for customizing a final tribute. Whether you choice leans toward non-ceremonial, or a blending of traditions and life celebrations, our funeral professional will help you fill that important need.

Memorial Services: Desired services or ceremonies may precede or follow the actual cremation. Prior to the cremation there may be a visitation and/or funeral ceremony with the casketed body present. Sometimes circumstances lend themselves to delay gatherings of family and friends and memorial ceremonies may be delayed to a later date.

Regardless of the order of events, creating a memorial ceremony benefits the survivors by allowing them the first step in letting go. This is their chance to share the love and respect of their loved one with family and friends. Viewing the body of the deceased can help bereaved persons the opportunity to face the reality of death and express it through mourning while supporting each other through the process, and thereby begin healing.



## SIGNATURE SERVICES

## Many families today are choosing to celebrate life in a lighter more personalized way:

#### **FUNERALS AND MEMORIAL SERVICES**

From gift baskets to wine and cheese gatherings, many families are choosing to host an event for family and friends in lieu of, or in addition to calling hours. Bringing people together in a safe environment creates an opportunity for people to share their stories and their grief. These people may not have seen each other for a long time, and may not have the chance to see each other for a long time again. We have recently completed remodeling that conveniently provides comfortable surroundings for gathering which can include serving food and beverages. These new spaces have been designed with custom cabinetry, granite countertops and mini fridges. A brand new space, which is just off the off the lobby, has been designed as a community room and has the flexibility to be used for catering, or a children's room, or a casual gathering. Feel free to bring in your own food and beverage. Or, if you prefer, we have a list of local caterers and we are happy to work with you to order something locally.

- Special Places Scattering Memorial: With the choice of cremation, arrangements can be made for scattering of ashes to be made as part of the personalized tribute.
- Military: If your loved one was an eligible military member, you may choose to honor them with Military Funeral Honors.
- Sports/Golf Logos: For the "raging fan", consider a display of their favorite team or sport memorabilia. Sharing their love of interests can make for a very personal tribute.
- Photo Collage: We will provide a free DVD of up to 50 photos as a lasting tribute of your loved one.
- Musicians: Arrange for special musicians such as bagpipe, harpist, pianist, organist, vocalist, etc.
- Music: We are happy to help you personalize the music choices that best suit your loved one.
- Avid Hobbyist: Have members of your loved one's club or organization provide a meaningful participation.



### LIFE & TRUST INSURANCE

Life Insurance will pay a fixed amount based on the face value of the policy. Generally, the face amount is not the same as the amount of the services, merchandise and cemetery costs selected or required. Unless the pre-need contract is guaranteed, the actual costs may be greater than the policy proceeds at the time of need and additional funds may be needed from the survivors.

Funeral Insurance can be purchased in an amount to pay the costs of the services, merchandise and cemetery costs selected or required. If the prices are guaranteed, the survivors will not be charged more than the contracted amount. Before you purchase funeral insurance, you should know, in writing, exactly how much you will pay over the length of the contract and what will happen if you cannot, or do not, pay the premiums.

Funeral Trusts can be purchased in an amount to pay the costs of the services, merchandise and cemetery costs selected or required. If the prices are guaranteed, the survivors will not be charged more than the contracted amount. Before you buy a funeral trust, you should know: If the prices are guaranteed; the terms of cancellation; if the funds increase in value who will receive any remaining funds after the contract is fulfilled; what happens if the death occurs before the trust is paid in full.

Savings Accounts or bank-held trusts are accounts established by you with the savings in loan or bank, to pay funeral expenses. These are generally not guaranteed cost contracts by the service and merchandise provider. You would need to notify the provider and your family of their existence. You have complete control of your funds.



## COMMON QUESTIONS

#### What do I do when death occurs?

If your loved one has died while in professional care, much of the information needed will be provided by the hospital, nursing home, or hospice. Part of their support includes making the initial call to the funeral home of your choice for you regardless of time of day. The Funeral Director will call you shortly to offer condolences, and to ask when it would be convenient to talk.

## What if death happens away from home?

When a person dies away from home, it is good practice for the survivors to immediately contact the funeral director in the area where the deceased is to be buried/commemorated. The funeral director can properly advise the best approach to take in having the body returned to the local area in the most suitable manner.

## What information will we need to provide to the Funeral Director?

If your loved one has died while in professional care, much of the information needed will be provided by the hospital, nursing home, or hospice. The Funeral Director will need to spend some time gathering additional information such as place and date of birth, parents names, discharge papers (if appropriate), maiden name, and education history. In order to help prepare for the obituary notice, he/she may also ask for family/survivor information and occupation. He/she will want to begin to learn more about your loved one in order to understand what their preferences may be for services and ceremony, so he/she will ask about spiritual preferences, flowers, hobbies/interests, organizations and family activities. For additional details, please see information pages at the back of this guide, or feel free to call us.

#### What help is available for Veterans?

The rendering of Military Funeral Honors for United States Armed Forces Veterans is a tribute that our veterans and their families justly deserve. At the time of death, veterans can be eligible for benefits such as an American Flag, Veteran marker for the grave, Ceremonial rifle volley at the funeral, and the right to be buried in a military cemetery. We suggest you call to make an appointment to talk with us regarding how you may be eligible for assistance. One of our funeral directors will contact the appropriate military branch and make the necessary arrangements. At the time of funeral planning, please have available a copy of discharge papers (DD214) to apply for benefits.



## How do I tell out of town family and friends?

It is appropriate and important to let your social circle know of your loss. The support they can provide through attending the funeral, sending cards and letters, and return messages will go a long way to helping you through the loss by acknowledging that they understand you are going through a difficult time. In today's social media environment it is sometimes difficult to know the best form of communication. In communicating with close family and friends of the deceased, a telephone call is preferred unless there are extenuating circumstances. If the survivors do not feel up to it, perhaps a friend could assist in making the calls. It is certainly acceptable to share the information through your social media channels, but only after the closest family and friends have been notified. Someone very close to the deceased could feel a shock in finding out about their loss second or third hand via an electronic means which does not always successfully convey the sense of loss or condolence. The traditional newspaper obituary and the obituary page on the funeral home's website are very helpful in providing the details.



#### What does the funeral director do?

Very often the deceased and/or the family may have documented their end of life preferences. If they have, much of the decision making burden has already been taken care of. If not, the funeral director will guide the family through the options available in the decision making processes. Depending on the type of services decided upon by the family, a funeral director can ease the process of caring for your loved one by coordinating any/all of the following:

- Respectfully takes custody of your loved one into the care of the funeral home respecting cultural and religious preferences
- Prepares the body for viewing, burial, or cremation
- Meets with the family to listen to the wishes of the loved one and family. He/she will pay careful attention to the details that made this person unique
- Gathers relevant information (see above, "What information will we need to provide to the funeral director.")
- Presents the options available that not only respect the wishes put forth, but that will create a memorable lasting tribute that eases family and friends through the grief and farewell.
- Appreciates that many families need to adhere to a budget, and considerately works within those guidelines

- Secures the necessary permits and death certificates
- Places obituaries
- Arranges the details of the funeral or memorial service which may include many of the following:
  - Coordinate all details with preferred clergy or celebrant, and if applicable, churches or other venues.
  - Secures desired music
  - Provides guest book/thank you notes
  - Arranges transportation needed to and from the service for family and the deceased
  - If requested, assists in food and beverage arrangements at the funeral home
  - If burial is desired, makes necessary arrangements with cemetery for space, opening and closing
  - Makes arrangements for transportation if the deceased needs to be sent to a distant location
- Assists with providing resources for information including potential benefits such as Social Security and Veterans



## COMMON QUESTIONS

Why should I have visitation and/or a ceremony?

Wouldn't it be simpler and less emotionally difficult to skip that part?

Many people who select direct cremation or burial without family and friends being present to express their grief may not realize that a major purpose of a funeral is for the living to express sadness. It is usually important in the grief process to acknowledge the reality of death.

Funerals make a social statement that says, "Come support me." Whether they realize it or not, those who choose not to have a funeral are saying, "Don't come support me."

Alan D. Wolfelt Funeral Home Customer Service A-Z

#### What is meant by creating an experience?

Aren't all funerals basically the same? Throughout time, different religions, cultures and geographies have created funeral traditions that lend a consistency to funerals of people in those social groups. However it is common today to create a unique ceremony to pay tribute to the individuality of a loved one. People have come to appreciate the comfort and reassurance of having a farewell that carefully honors the deceased.

## What is the appropriate thing to say to the family?

We all have had experiences where words just can't express how we feel about the family's loss. Perhaps you knew the individual, but didn't now the family well.

Sympathy should be expressed by clasping hands, an embrace or a simple statement such as:

- "I am sorry for your loss"
- "My sympathy to you (or your mother, etc.)"
- "It was a pleasure knowing John"
- "Jane was a good person and my friend. I will miss her"

It's also appropriate to express something personal about the deceased or how he/she will be remembered:

- "I will always remember our school days"
- "John had so many friends"
- "Jane always worried about everyone else's problems"
- "John was a pleasure to work with"

Some remarks to be avoided may include:

- "You can have other children"
- "He is in a better place"
- "Only the good die young"
- "I know what you are going through"



#### Should I have the body present?

Whether or not to have the body present during the calling hours or services is a personal decision. Many grief specialists have written that having the body present helps in the grief process by allowing family and friends to witness a final farewell. When cremation is chosen for final disposition, it is very common for families to choose to have calling hours (or visitation) with the body present prior to the cremation.

#### How do I talk to children about death?

Children are unique. They provide an integral part of the family support unit and what they experience when they are young can stay with them. Depending on the relationship with the deceased and their age, they may too need to be part of a healing experience.

## What do I need to know about preparing an Obituary?

The family is encouraged to compose the information to be included in the obituary. Your funeral director can place obituaries in the newspapers of your choice, both local and in communities where the person was known. Just let him/her know in which papers you would like the information to appear.

#### Managing your digital life after death

As technology has evolved, we find ourselves with additional decisions that our grandparents, and probably our parents never needed to make. What do we do with all the online information we have created and/or stored? This can include:

- Email Accounts (Gmail, Yahoo, etc.)
- Social Networks: (Facebook, Twitter, etc.)
- Cloud accounts for photos of family and friends
- Financial information:
   Banking, investments, insurance
- Employment benefits: Health Insurance, Retirement Accounts
- Long term prescription online refills
- Monthly recurring bill paying: Utilities, House Payments, Care Payments, Insurance
- Monthly Income Direct Deposits: Social Security, Pension, Disability, Investment
- Blogs

Because most of these institutions fiercely guard privacy, without appropriate preparation, your loved ones may not be able to get on these sites to retrieve, or discontinue, their existence. There are several choices in digital solutions to manage your preferred outcome. Some of the solutions are as easy as designating a digital heir, or programming in an expiration based on a designated non-activity time period, or leaving a list of log-ins and passwords with a trusted friend or professional such as an attorney. You will first need to decide who you would want to see the respective information.

## WHAT TO DO FIRST - A CHECKLIST

/V	otify These People As Soon	P	ly For:	
As Possible:			Ambulance services, if any	
	The funeral home to arrange for the transfer of the deceased (usually this can be done within 1-2 hours although it may take longer to obtain a release from the hospital) and set an appointment with you to make further arrangements		Funeral arrangements, including clergy, florist and transportation	
			Cemetery and memorialization services	
			Current and urgent bills (i.e. mortgage, rent, taxes, telephone, etc.)	
	Relatives, executor/executrix and friends			
	Employers (the employer of the deceased and relatives who will need time off)	M	eet With Funeral Home	
	Insurance agents (life, health and accident)	D	ecide Within A Few Hours:	
	Religious, fraternal, civic and veterans organizations and unions, if applicable		Clothing that the deceased will be buried or cremated in	
	Lawyer and accountant		Whether your loved one is to be buried, cremated or entombed	
Secure The Vital Statistics			The Funeral Director will ask if you have made any arrangements with a cemetery of	
<b>O</b> j	of Deceased:		crematorium. If you have not done this, you will need to visit the cemetery.	
	Full legal name - other names must be identified by "also known as" (AKA)		Service details - would you like a visitation period, formal service, a reception?	
	Home address and telephone number			
	Name of business or employer's name, address and telephone number		Whether a member of the clergy will be engaged for the service	
			Pallbearers, music, pictures, flowers, scripture	
	Industry and occupation		or other readings	
	Military service serial number		Casket selection	
	Date and place of birth		If you would like a charity to receive donations in lieu of flowers	
	Citizenship		III lied of flowers	
	Father's name and birthplace			
	Mother's name, maiden name & birthplace			
П	Locate the will			

#### If Cremation:

- Would you like to use our chapel for a short service prior to the cremation?
- What type of urn would you prefer (Metal, wood, marble, ceramic, etc.)?
- What type of final resting place would you prefer for your loved one (choice of burial, above ground niches or scattering of cremated remains)?
- Would you like other members of the family to be with your loved one in the future? This determines the size of the resting place.

## Decisions To Be Made Regarding Burial Of An Urn:

- What type of memorial do you prefer (bronze or granite marker set flush with the ground or an upright memorial)?
- Would you like to protect your loved one's urn with a concrete yault?

## Decisions To Be Made Regarding Above Ground Niches:

- Would you like the niche to be inside a building or outside?
- What type of material would you like the niche to be constructed from? Granite or bronze are choices for outdoor niches and marble or glass are choices for indoor.

## Decisions To Be Made Regarding Scattering:

- Would you like to be present for the scattering?
- Would you like a memorial to be placed in the area?

#### If Casket Burial:

- Would you like other members of the family to be with your loved one in the future? This determines the size of the lot.
- What type of memorial do you prefer (a marker set flush with the ground or an upright memorial)?
- Would you like to protect your loved one's casket with a concrete yault
- What type of presentation would you prefer for the burial service e.g. a tent canopy, chairs, mats leading to the grave etc.?

#### If Casket Entombment:

- Would you like other members of the family to be with your loved one in the future? This determines the size of the crypt.
- What type of memorial package would you prefer?





#### WHAT HAPPENS AFTER THE FUNERAL?

After the funeral, it's often "back to business", which includes attending to the business, financial, and legal matters attendant to the death of your loved one.

#### IMPORTANT PAPERS

Make every effort to locate all of the loved one's (the deceased person's) important financial and business related documents. If the loved one had a Last Will and Testament, you will need to locate the original and give it to the person named as Executor. That person will be responsible for delivering the original Last Will and Testament to the Probate Court in the County where the loved one lived and for completing any estate administration which may be necessary to transfer the loved one's assets to the loved one's beneficiaries.

If the loved one had life insurance policies, the person named as beneficiary or the personal representative will need to contact the insurance company to make a claim for payment of the death benefits.

Other items that you will need to gather include: bank statements/records, statements for retirement and brokerage accounts, titles to automobiles, trailers, boats, and other motor vehicles, tax returns and tax related documents, birth and marriage certificates, and military discharge documents.

## COPIES OF THE DEATH CERTIFICATE

The funeral home will provide you with several copies of the death certificate. Keep these in a safe place, and provide originals only when specifically requested to do so. Otherwise, it may be acceptable to provide only a photocopy of the death certificate.

#### **CONTACT EMPLOYER**

Notify the loved one's employer of the death as soon as possible. The employer will need to make arrangements for payment of the loved one's final payroll check. Also, there may be death benefits payable through the employer.

#### LAST WILL AND TESTAMENT

After locating your loved one's Last Will and Testament, the person named as Executor must determine what steps need to be taken to administer properly and effectively the loved one's estate. The Executor should contact an attorney knowledgeable about the probate and estate administration process to assist them in making decisions about how the loved one's estate should be handled. The attorney can also advise on other matters such as how to handle the claims of creditors against the estate, matters affecting real estate owned by the loved one, and whether the Last Will and Testament needs to be recorded in any other county or state and what steps need to be taken to transfer assets. If you find that your loved one had a Trust rather than a Last Will and Testament you should contact an attorney as to what the next steps are as probate may not be necessary.

## SOCIAL SECURITY, MEDICAID /MEDICARE / VA

If the loved one was receiving any income or benefits the Executor will need to notify the appropriate agency of the loved one's death. Additionally, there may be survivor's benefits available to the loved one's surviving spouse or children.

#### FINAL BILLS AND EXPENSES

Gather all of your loved one's unpaid bills as soon as possible to get a good idea of the amount and type of financial obligations he or she may have had. Certain obligations, such as mortgages and home equity lines of credit, which are secured by a deed of trust against the home, must be paid on time without interruption, even if the borrower has died.

#### TAX MATTERS

Contact the loved one's accountant or tax preparer to find out what tax returns, if any, may need to be filed as a result of the death.

#### **BANK ACCOUNTS**

If the loved one had bank accounts in his or her sole name, the funds in those accounts should not be used until a determination has been made as to who is entitled legally to receive them. If the loved one had a Last Will and Testament, that document ordinarily will control who gets the money. If not, the loved one's heirs at law will get the money, subject to potential creditors' claims. If the loved one owned bank accounts with any other person, and if those accounts were held by the parties as "Joint Tenants With Right of Survivorship", the surviving co-owner of the account becomes the owner of the account upon the loved one's death, subject to certain state laws that allow for money in those accounts to be accessed to pay the debts of the loved one.

## INVENTORIES AND ACCOUNTINGS

Within 90 days of being appointed, the court will require the Executor to file an Inventory listing all of the property owned by the loved one as of the date of his or her death. Certain assets, such as life insurance policy proceeds, are distributed according to the loved one's beneficiary designation. These assets are considered "non-probate" assets and therefore do not need to be listed on the inventory.

After all of the loved one's debts and expenses have been paid and the remaining assets distributed to the beneficiaries, the Executor must file a Final Account listing all receipts and disbursements of the estate. This accounting must be submitted, along with documentation to support the disbursements, to the court. Assuming the court finds everything to be in order, the court will then approve the account, discharge the Executor from further duties, and the close the estate.

## UPDATE YOUR ESTATE PLANNING DOCS

The death of your loved one may cause you to think about getting your own "affairs in order." If you already have estate planning documents including a Last Will and Testament and Powers of Attorney, your loved one may have been named in those documents as a beneficiary or as your Executor or agent under a Power of Attorney. Now is a good time to review those documents to determine whether any changes need to be made, or, if you have never completed estate planning documents, to meet with an Estate Planning Attorney to discuss your situation and put the appropriate documents in place for you and your family. There are ways with effective planning to completely avoid the probate process

#### ACCIDENT OR ILLNESS

There are times when our loved ones leave us suddenly in the event of accident or illness, The sudden passing may be the result of the negligence of someone else such as in a motor vehicle collision, fall, misdiagnosis of a medical condition or medical mishap. These types of matters can lead to liability of the responsible person and can help protect those left behind. Attorneys can assist those in need during these times.

The information in this section has been provided to you by James G. Flaherty Co., L.P.A. This information is provided for information purposes only and is not to be considered legal advice. If you have further questions, please call us to discuss your individual situation. To schedule an appointment for a consultation with our firm, please contact us at the phone number and address below.

#### James G. Flaherty Co., L.P.A.

577-B Office Parkway, Westerville, Ohio 43082

(614) 794-9595

Fax: (614) 794-9590 Email: jim@flahertylaw.com

www.flahertylaw.com

## TO MY LOVED ONES:

I wanted to spare you as much anxiety, doubt and confusion as possible at the time of my death, so in this booklet I have suggested some arrangements in advance.

This booklet includes vital statistics, funeral service guidelines and cemetery requests, which are all important to the funeral director while assisting you to plan the details of my service.

The booklet also includes more personal material for eulogies, obituaries and other remembrances.

Please accept these arrangements in the spirit in which they are given; with love, hoping to give you comfort and help you to remember the times we shared.

Signature	Date:
Witness	Date:
FIRST PERSON TO BE NOTIFIED	<b>UPON MY DEATH:</b>
Name:	
Address:	
Telephone:	
Relationship:	
Notes:	

## VITAL STATISTICS ABOUT ME:

Zip Code:

### MY PREFERENCES FOR THE SERVICE:

☐ The Hill Funeral Hom	e & Cremation Services		☐ Reception Room
☐ Place of Worship / Ad	ddress of Place of Worship		
$\square$ Other / Address of ot	her location:		
Clergy or Officiant:		or $\square$ Funeral H	lome to Recommend
Name:			
Contact Information:			
Personal Items:			
Eyeglasses:	☐ Remove	☐ Leave On	
Jewelry:	☐ Remove	☐ Leave On	
Clothing:	☐ Purchase at the time	☐ Selected	
Musical Tributes:			
Soloist:			
Organist/Pianist:			
Congregational Hymns:			
	ons or Clubs that may participate		

## INFORMATION FOR NEWSPAPERS - A GUIDELINE:

Place of Death:
Date of Death:
Spouse, widow or widower of:
Married for number of years:
Children, their spouses and their places of residence:
Grandchildren, their spouses and their places of residence:
Siblings, their spouses and their places of residence:
Education:
Clubs and Lodges:
Military Service:
Special Interests, hobbies and pets, etc:
Memorial Donations:

## **CEMETERY INSTRUCTIONS:**

Name of Cemetery:				
Address:				
City:				
State:				
Property, crypt or niche	e owned?			
If yes, specify location written on cemetery purchase agreement:				
Final resting place:		□ Mausoleum		
	☐ Interment following Cremation	☐ Other		
Marker or Monument:				
Purchased:	□Yes	□No		
Monument company na	nme:			
If no, inscription instruc	tions:			
Reception location:	☐ Reception Room	☐ Place of Worship	☐ Other	
☐ Reception to follow (	Cemetery			
□ Reception to follow Service				
Notes:				

## Ron Lykins CPA's

Professionalism.

Responsiveness.

Quality.



If you are looking for a blend of personal service and expertise, you have come to the right place! We offer a broad range of services for individuals, business owners, executives and independent professionals. Our rates are competitive with other premier CPA firms. We are experienced and we're

#### Call now for a free consultation.

friendly. We can help with decendents final tax filings.

Our firm is one of the top 20, as reported by Business First in central Ohio. We provide services to our clients in 38 states. We provide outstanding service to our clients because of our dedication to the three underlying principles of professionalism, responsiveness and quality.

"Ron and his staff are the best!"

"Great service and support!"

"I like everything you do. Very personal attention and great communication every step of the way."

#### **Individual Services**

Personal Financial Planning Estate Planning

#### **Tax Services**

Tax Preparation Tax Planning Tax Problems Decendent Tax Return Preparation

#### **Business Services**

Small Business Accounting Payroll

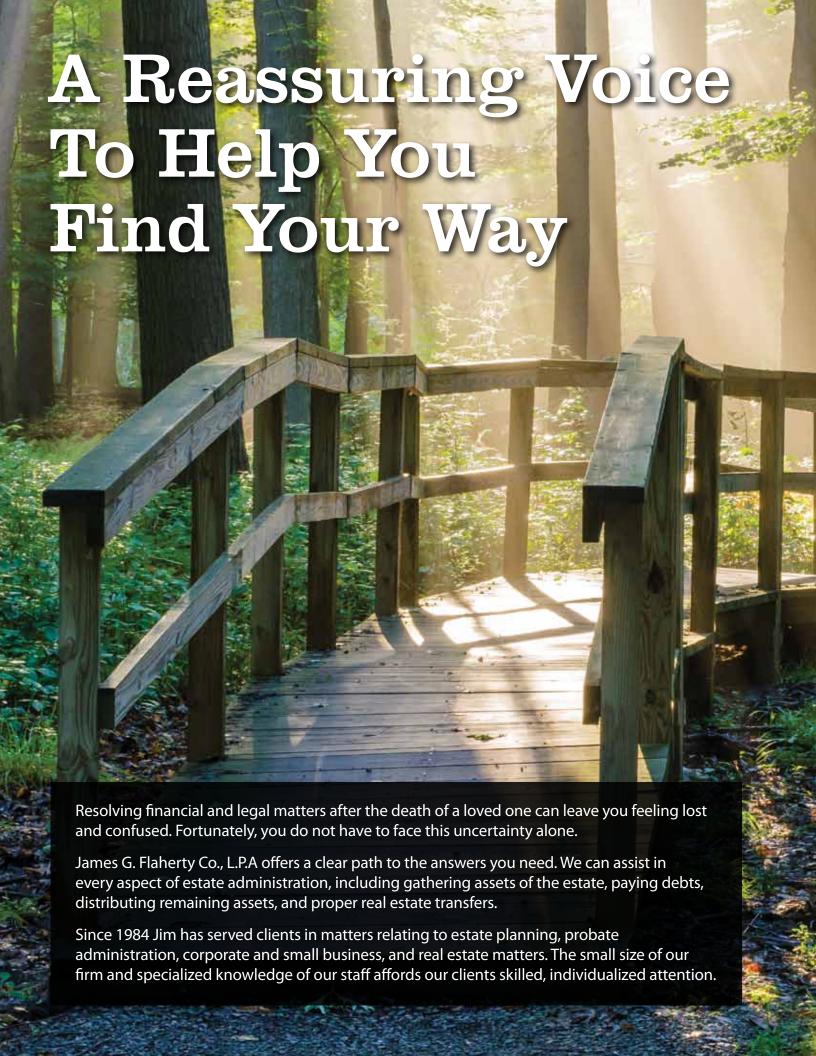
**QuickBooks Services** 

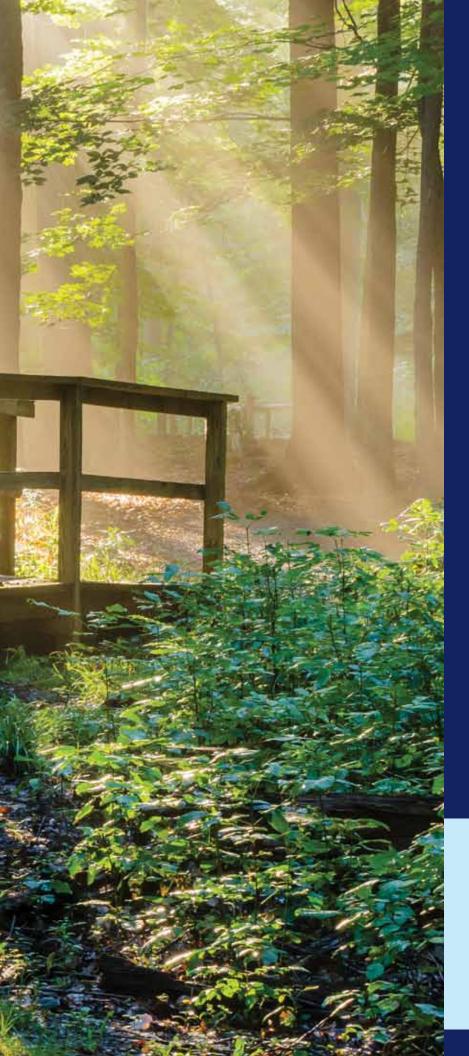




45 W. Main St, Westerville, OH, 43081

Call: (614) 891-1041





### Important Steps In The Administration Of Your Loved One's Estate

- Locate important documents:

   Last will and testament
   Life insurance policy
   Bank statements
   Deeds and titles
   Tax-related documents
   Birth and marriage certificates
   Military discharge documents
- Notify Social Security, Medicare or Medicaid, and the Veterans Administration
- Secure copies of the death certificate
- Notify employer
- Gather unpaid bills and determine financial obligations
- Inventory probate and non-probate assets
- Complete appropriate tax returns

We serve clients in a wide array of estate and probate matters, from those wanting simple wills to clients needing complex trusts.

Our representation also includes guardianship matters and probate administration, preparation of general powers of attorney, living wills, durable powers of attorney for healthcare, family limited partnerships, anatomical gift forms, and other matters related to estate and probate law.

We can assist with all aspects of estate planning and administration.

To learn how we can help, call

James G. Flaherty Co., L.P.A.

James G. Flaherty Co., L.P.A.

577-B Office Parkway Westerville, Ohio 43082

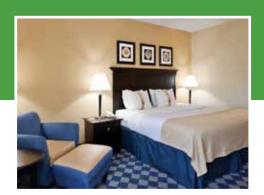
(614) 794-9595

Fax: (614) 794-9590 Email: jim@flahertylaw.com

www.flahertylaw.com



## Holiday Inn Columbus Worthington













## We've Got You Covered in Worthington

The Holiday Inn Columbus - Worthington is located off I-270 and I-71, less than 16 miles from the Port Columbus International Airport (CMH).

Guests can enjoy many premium amenities while staying at our hotel in Columbus, Ohio. Our amenities include free high-speed wireless Internet access, 15 meeting rooms, a heated indoor pool and our restaurant Connections Cafe. Enjoy great Columbus hotel deals and rates when you book your reservation with us.

With our world class service and plentiful amenities, you'll discover why our guests have selected us as their preferred hotel in Worthington! We can't wait to welcome you to the Holiday Inn!

- Complimentary Parking
- Registration Area
- · Accessible Guest Rooms
- Business Center
- Meeting Room
- · Exercise Facility
- Pool

7007 North High Street Worthington, Ohio 43085 (614) 436 0700







At this time of loss, you need real estate agents who will handle the sale of your loved one's home with dignity, care and compassion.

Getting top dollar for your home is our top priority. When you partner with Sean Harrington, The Harrington Home Team and HER Realtors, you are working with a top 10% agent, a leader in the industry and a company with more than 60 years of experience serving clients throughout Central Ohio.

The Harrington Home Team and HER Realtors proudly use the latest technology to ensure top dollar for their listings. Our associates sell on average, more homes per agent than any other brokerage in Ohio.

Contact Sean Harrington, and let me put his experience to work for you.



#### SEAN HARRINGTON

- Partner/Agent
- Top 10%
- 5-Star rating on 'Zillow'





Tel: 614-778-1022

413 N. State Street Westerville, Ohio 43082

Email: Sean.Harrington@HERRealtors.com www.herrealtors.com/seanharrington





## Jamison & Associates, CPA's

Gail L. Jamison, CPA



## Accounting for Results.

All of us at Jamison & Associates are ever-mindful of the confidence and trust our clients place in us.

We constantly work to deliver results, avoid surprises, and be responsible caretakers of our clients' matters.

Our firm was founded on principles of solid, ethical business practices and a commitment to serve our clients.



6115 Maxtown Rd | Westerville, OH 43082 Email: cpaoffice@jamisoncpa.com

Fax: 614-794-0080

614-794-1771

www.jamisoncpa.com



# For life insurance, Call a good neighbor.

#### Schaad Insurance Agency Inc

April L Schaad, Agent 309 S State St, Westerville, OH 43081 Bus 614-891-5033

#### Life insurance shouldn't wait.

Even though life is busy, take a moment to reflect on what's most important. For peace of mind, protect your family with State Farm® life insurance.

Like a good neighbor, State Farm is there.®

CALL ME TODAY AT 614-891-5033



State Farm Life Insurance Company (Not licensed in MA, NY or WI), State Farm Life and Accident Assurance Company (Licensed in NY and WI), Bloomington, IL



## ERIK BRUNCKHORST ATTORNEY AT LAW

#### **ESTATE PLANNING**



Estate planning is one of the most important steps that you can take for yourself and your family. An organized estate plan allows you to have peace of mind that your personal care and your property will be properly handled at the right time.

My firm is experienced in working with both simple and complex estates. I can answer your questions and provide you with guidance to set up the most effective estate planning documents for your unique situation.

#### AREAS OF PRACTICE

- Estate & Trust Planning
- Medicaid Planning
- Probate & Guardianship
- Business Planning
- Real Estate



150 East Wilson Bridge Rd., Suite 230, Worthington, Ohio 43085

Telephone: 614 431 8110 | Fax: 614 431 8120

Email: erik@brunckhorstlaw.com



David Sherman

Licensed Mortgage Banker NMLS #939198

614-754-5069 davids@eqfin.com www.shermloans.com

# Knowledgeable. Trustworthy. Compassionate.

In this very difficult time of yours, I can assist you with an estate buyout, accessing needed equity, eliminating remaining mortgage payments or simply answering any questions you may have. I will be accessible from 9am to 9pm most days and treat the whole process and your family with the utmost dignity and respect.



NMLS #39843, Toll Free - 800-424-1232





The Choice for Service, Quality and Affordability in Traditional Burial and Cremation Services

220 S. State St. Westerville OH. 43081

Phone: **614-882-2121** 

www.hillfuneral.com

This funeral planning guide has been designed and published by



While every effort has been made to ensure the accuracy of the editorial content and advertisements in this guide, the views expressed are not necessarily those of the publisher. Care is taken with the material within this guide however no liability for loss or damage can be accepted by the publisher or its associated agents. All content within this guide is copyright of Partner Plus Media and may not be reproduced without permission.

While we appreciate the support of our featured sponsors neither Partner Plus Media or the funeral home endorses the products and services within this planning guide.

If you wish to feature in the next publication, please contact us.

PHONE: 704 228 7475 EMAIL: info@partnerplusmedia.com WEBSITE: www.partnerplusmedia.com



Featuring:

- 15 spacious floor plans including studio, one and two bedroom apartments
- Weekly housekeeping with linen and laundry service
- Daily activities, social events, and recreation
- Restaurant style dining designed by our Executive Chef
- All utilities including local & long distance telephone service AND a premium cable package
- Pet friendly atmosphere
- Scheduled Transportation

- 24-hour on-site licensed nurse, support staff and emergency response system
- Amenities including ice cream parlor, pub, fitness center, billiards parlor, library, movie theater, craft room, beauty salon, garages, and more...
- Flexible monthly rental options, with NO entrance or community fees
- Breathtaking views of the Otterbein Equine Center located right next door



Call today 614-794-9300 to schedule your personal tour.

730 North Spring Rd., Westerville, Ohio 43082 www.DanburySeniorLiving.com



## CALL US: **614.899.3161** www.hoffmannandassoc.com



#### LIFE INSURANCE IN COLUMBUS AND WESTERVILLE, OH



#### PROTECT WHAT MATTERS MOST...

Your family is your responsibility and your life. There is nothing better than watching them succeed and sharing in their ambitions, dreams, and conquests. If something unexpected happens, you will want to be prepared for providing the assurance your family needs to keep their future safe and sound. Hoffmann and Associates Insurance Services, Inc., works with many fine companies, including Pekin Insurance to keep you and your family protected in the event of your untimely death.

Whatever your situation, we offer Life Insurance options, such as:

- Individual Life Insurance
- Group Life Insurance
- Long-Term Care Insurance
- Mortgage Protection Insurance
- Disability Insurance
- Second-To-Die Policy
- Key Person (Key Men) Insurance

Main Office: 614.899.3161

5005 Pine Creek Dr. Westerville, OH 43081

We would like to express our sincere condolences at this difficult time. If you need assistance in your real estate needs, we will serve you with compassion and dignity.

"Serving the Westerville community for 40 years"





Terry and Pat Burton
REMAX Associates Realty
REMAX Lifetime Achievement Award

614-899-2600 614-371-6000

Email: tburton@topassociatesrealty.com



## **IMPORTANT NOTES**


## **IMPORTANT NOTES**



### Investing is about more than money.

At Edward Jones, we stop to ask you the question: "What's important to you?" Without that insight and a real understanding of your goals, investing holds little meaning.

Contact your Edward Jones financial advisor for a one-on-one appointment to discuss what's really important: your goals.

#### Glenn R. Epting, AAMS®

**Financial Advisor** 

111 Westerville Plaza Westerville, OH 43081 614-891-5587

#### www.edwardjones.com

Member SIPC

Edward Jones

MAKING SENSE OF INVESTING



Left to right: Joe Fullen, CPF®; 2017 5 Star Wealth Manager award winner Milt Fullen, CPA, CFP®, ChFC®, CLU®, CASL®; Lisa Bushman

## Fullen Financial Group, Inc. Registered Investment Advisors

Have you had a change in your financial situation?

Do you have a financial plan that supports your goals?

We are independent fee only financial planners. Unlike others, our financial plans are NOT designed around how to promote products we want to sell but DO focus on what actions provides the best opportunity for reaching your goals.

After we have a thorough understanding of your financial situation and your goals (as provided by your financial plan), THEN we put together:

- · An investment and savings strategy
- Design a tax and estate plan
- Review your insurance needs

Don't let your financial advisor sell you solutions before they have thoroughly reviewed your financial situation and goals. Call Fullen Financial.

#### **Services Provided:**

#### **INVESTMENTS & SAVINGS**

#### **INSURANCE**

- Disability Income Insurance
- Life Insurance
- Long Term Care Insurance

#### **TAX AND ESTATE PLANNING**

(Done in conjunction with professional partners depending on your needs and circumstances)

- Relocation Tax Issues
- State Tax Return Preparation
- Representation Before the IRS
- Tax Return Preparation
- Individual Tax Preparation and Planning
- Business Start Up, Counsel and Corporate Taxes
- Small Business Accounting Services
- IRS and State Tax Audits
- Income, Gift and Estate Tax Returns

#### Milton E. Fullen, President

CPA, CFP®, ChFC®, CLU®, CASL®

Phone: **(614) 946-6052** Fax: **(614) 987-8517** 

Email: milt@fullenfinancial.com

3720 N. High St., Columbus, OH 43214

#### Fullen Financial Group, Inc.

Registered Investment Advisor

Personal Financial Planning
Wealth Management

When Only A Fiduciary Will Do