



## FAQs

### Answers to your questions

#### **What is Home Value Protection?**

Home Value Protection is insurance to protect the policyholder's home value from volatility in their local housing market. With a Home Value Protection policy, a homeowner is protected if they suffer a loss due to local housing market declines that impact their home's value. Home Value Insurance Company is the nation's sole provider of Home Value Protection insurance, and is licensed and regulated by the Ohio Department of Insurance. For more information, visit the **What It Is** section of the site.

#### **What is Protected Home Value™?**

The Protected Home Value™ is the amount of protection coverage specified in a Home Value Protection™ insurance policy. To be claim eligible, the insured home must sell for **less** than the Protected Home Value **and** local home values must have declined during the policy period. If the home sells for more than the Protected Home Value, the policyholder would not be eligible for a claim. The Protected Home Value will not change when you renew your Home Value Protection insurance policy.

#### **Is Home Value Protection like homeowner's insurance?**

No. Home Value Protection is innovative insurance for a very specific purpose—to protect the value of your home against housing market volatility. Home Value Protection insures you for up to a 25 percent loss of the Protected Home Value when you sell your home. Home Value Protection insurance is not a substitute for homeowners insurance.

#### **What's the difference between Home Value Protection and PMI (Private Mortgage Insurance)?**

PMI protects a lender against loss if a borrower defaults on their mortgage payment. Claims are paid directly to the lender. A Home Value Protection insurance policy protects the homeowner from selling at a loss due to declining local real estate values. The coverage is based on the Protected Home Value established at the start of the policy, not a mortgage amount. Eligible claims are paid directly to the homeowner.

**Is Home Value Protection available to everyone?**

Home Value Protection is currently available for owner-occupied, primary residences, including single family homes and condominiums. It does not cover rental homes, investment properties, mobile homes or seasonal residences.

**How do I get Home Value Protection insurance?**

In less than three minutes, you can receive an **online quote** for a Home Value Protection insurance policy. If you have additional questions, please **call 1-877-817-9265 to speak with a licensed agent**. You can also speak to your **local independent insurance agent** to find out more about Home Value Protection insurance.

**How much does Home Value Protection cost?**

Home Value Protection premiums are customized based on your coverage level and your home's location. Monthly premiums are typically \$20 per \$100,000 of Protected Home Value or average about \$50 per month for a median home. To get the most accurate estimate, you can get a **free quote for your home** in less than three minutes by providing some basic information about your home.

**Is there a deductible?**

The deductible, if applicable, reduces any claim payment you may receive. A Home Value Protection™ insurance policy has a two year deductible period. For the first 12 months after the initial policy purchase, the deductible is 10% of the Protected Home Value™. For months 13-24 after the initial policy purchase, the deductible is 5% of the Protected Home Value. There is no deductible after the first two years of continuous coverage.

**When I sell my home, how do I make a claim to collect a payment?**

We make it easy for you to file a claim. When you sell your home, simply call us at 1-877-798-2117 to get started. To learn more about our simple claims filing process and determine your eligibility, visit our **Claims Center**.

**What if I sell my home for more than the Protected Home Value?**

If you sell your home for more than your Protected Home Value you are not eligible for a claim payment.

**What if I sell my home for less than the Protected Home Value?**

Home Value Protection payouts are calculated based on the Protected Home Value established at the time your policy was established. As long as real estate values in your local market have declined since your original policy purchase date (as measured by the Case-Shiller® Home Price Index), and you sell your home for less than the Protected Home Value, you are eligible for a claim as outlined in the policy. The actual claim amount will depend on your sale price, the percentage decline in the home price index, and whether a deductible applies. To help you understand how this works please **see payout examples**.

**What happens if I am facing foreclosure?**

Home Value Protection insurance coverage remains in force during foreclosure proceedings, but terminates upon completion of a foreclosure.

**Why is a home price index used to determine claim eligibility?**

Home Value Protection insures the value of your home against declines in the local housing market. A third-party home price index provides an objective measure of local housing market performance, and in the case of claim eligibility it is used to determine if there has been a decline in your local market. The home price index ensures that the sale of a home for less than the Protected Home Value is representative of declines in your local housing market. Furthermore, a home price index is used to protect against the 'moral hazard' of giving the homeowner an added incentive to sell their house for less than its fair market value.

**Am I eligible for a claim if home values go up, but my home sells for less than the Protected Home Value?**

If home values have increased as indicated by the home price index, you will not be eligible for a claim. To be claim eligible, you must sell your home for less than the Protected Home Value and local home values, as measured by the local home price index, must have gone down during the time of coverage.